



Best Western Mirage Hotel Fiera

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to **Arianna Dell'Aquila** –

sales@mirage-hotel.it.

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel have 2 car parks: one is located outside and one is an underground garage.

The hotel's car parks are surfaced with tarmac.

| | |
|---|------|
| Number of reserved parking spots for persons with disabilities, identified with signs | n° 2 |
| Distance from main entrance | m 20 |

The path to the main entrance door is accessible on a level surface or with lift. The path is surfaced with tarmac.

MAIN ENTRANCE AND RECEPTION



The access door has an automatic sliding door system. The door has no handle.

Inside there is a carpet runner and there is a carpet flooring.

In the lobby, there are seats, namely sofas and stools.

The portorage service is not available.

| | |
|--------------------------|--------|
| Height of reception desk | cm 120 |
|--------------------------|--------|

LIFTS



Our hotel has 1 lift to access the floors, located in the lobby.

| | |
|--|-----------------------------------|
| Size of inner cabin | cm 140 x 140 |
| Height of call button | cm 110 |
| Sliding doors | yes |
| Type of door opening | on one side |
| Width of clear opening | cm 90 |
| Audible indication of floors | yes, with just an acoustic signal |
| Call button with braille or raised characters | yes |
| Button panel with braille or raised characters | yes |
| Button panel with large characters | yes |

INTERNAL ROUTES



The corridors have a carpet floor and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 2-storey building.

| | |
|--|-----|
| Handrails in the corridors | no |
| Handrails along the stairs | yes |
| Stairlift | no |
| Floor markings at the beginning and end of each flight of stairs | no |

Lighting

| | |
|----------------------|------------------|
| Lighting location | ceiling lighting |
| Light control system | automatic sensor |

TOILET FACILITIES



The toilet facilities are in the corridor leading from the lobby to the convention center and in the restaurant at ground floor.

There is a bathroom access room.

| | |
|--|--------------------|
| Size of bathroom access room | cm 150 cm x 150 cm |
| Type of flooring in the bathroom access room | tile |
| Door style | hinged door |
| Type of lighting | automatic sensor |

Bathroom features

| | |
|--------------------------------|------------------|
| Size of bathroom | cm 140x160 |
| Type of flooring | tile |
| Door style | hinged door |
| Type of lighting | automatic sensor |
| Alarm bell/pull cord | yes |
| Pedestal sink | yes |
| Mixer tap | lever head tap |
| Tilted mirror | no |
| Wall hung toilet | no |
| Bidet shower next to toilet | no |
| Floor-level shower | no |
| Grab bars | yes |
| Baby changing table or station | no |

ACCESSIBLE ROOM



There is 1 accessible room for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

| | |
|--|------------------------------------|
| Type of flooring | wood parquet |
| Door style | hinged door |
| Lock style | keycard |
| Type of handle | lever head tap |
| Space around bed | on both sides |
| Window style | manual |
| Control mechanism of blackout blinds or shutters | manual |
| Light control system | button/touchscreen operating panel |
| Air-conditioning | button/touchscreen operating panel |

Accessible bathroom features

| | |
|-----------------------------|--------------------------------|
| Size of bathroom | cm 180 x 236 (shower included) |
| Type of flooring | tile |
| Door style | sliding door |
| Type of lighting | switch |
| Alarm bell/pull cord | yes |
| Pedestal sink | yes |
| Mixer tap | bib tap |
| Tilted mirror | no |
| Wall hung toilet | no |
| Bidet shower next to toilet | yes |
| Floor-level shower | yes |
| Grab bars | yes |

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

| | |
|---|--------------------------|
| Difference in level/obstacles | no |
| Type of flooring | tile |
| Main door style | hinged door (fixed open) |
| Opening direction | inward |
| Shape of tables | square |
| Position of table legs | central |
| Type of seats | chairs |
| Table service | yes |
| Easy reading/braille menu | no |
| QR code menu available for tablets or smartphones | yes |
| Personalised/allergy-friendly menu available | yes |
| Highchairs and tableware for children available | highchairs |

Restaurant

In the hotel there is 1 restaurant that is located on the ground floor.

| | |
|---|--------------------------|
| Difference in level/obstacles | no |
| Type of flooring | tile |
| Main door style | hinged door (fixed open) |
| Opening direction | inward |
| Shape of tables | square |
| Position of table legs | central |
| Type of seats | chairs |
| Easy reading/braille menu | no |
| QR code menu available for tablets or smartphones | yes |
| Personalised/allergy-friendly menu available | yes |
| Highchairs and tableware for children available | highchairs |

Bar

In the hotel there is an accessible bar that is located on the ground floor.

| | |
|---|-------------------|
| Difference in level/obstacles | no |
| Type of flooring | tile |
| Main door style | not present |
| Shape of tables | cubic |
| Type of seats | chairs, armchairs |
| Easy reading/braille menu | no |
| QR code menu available for tablets or smartphones | yes |
| Height of counter | cm 120 |
| Table service | yes |
| Open 24 hours | no |